

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for Higher Rew Caravan and Camping Park**

### **Introduction**

Situated on the South Coast of Devon, England, with fantastic countryside views and close to the stunning natural harbour in Salcombe, Higher Rew Caravan and Camping Park is ideal for a short break or family holiday.

Located 1.7 miles from the village of Malborough, 2.7 miles from the coastal town of Salcombe and 1.2 miles from South Sands Beach, we cater for tents, touring caravans and motorhomes. The site is located on a gently sloping field with levelled pitches.

There is a convenient onsite shop selling basic necessities as well as newspapers to order.

### **Pre-Arrival**

- For full details and maps of how to reach us please see the '[How To Find Us](#)' section of our website. Alternatively, you can plan your journey by car or public transport using [www.transportdirect.info](http://www.transportdirect.info); simply enter your postcode and ours, which is TQ7 3BW to get directions. Please note that from the village of Malborough a sat-nav will most likely direct you on a very narrow lane. We are signposted from the village of Malborough along the most suitable route.
- The nearest railway station is Totnes, 19 miles away. It is well served by services from all parts of the country. An accessible taxi can be booked in advance, see contact information for details.
- The nearest bus stop is in the village of Malborough, 1.7 miles away. There is a frequent service to both Salcombe and Kingsbridge on bus Nos. X64 and 606. The X64 is a Sunday and Public Holidays service direct to Exeter. The 606 is a Kingsbridge – Salcombe service only. Kingsbridge is well served for services to most major destinations in the region including Totnes for the trains as well as Plymouth and Exeter. For timetable details please see [www.journeydevon.info](http://www.journeydevon.info).

- The park is located on a tarmac country lane with high hedges in parts. It is a single-track road with passing places that is steep in places.

### **Car Parking and Arrival**

- The Park Reception has room to park adjacent to the Reception building. A smooth tarmac road stretches on to the Park, however it is necessary to cross an area of grass to access pitches. Cars may be parked on the grass next to most pitches, in some cases it is possible to park on the pitch next to your tent or caravan.
- Within the site it is possible to drive and park within 10 metres of all facilities however, there are no marked parking bays.

### **Reception**



- There is 1 step (4 inches) at the reception entrance.
- The doors are 740mm/29ins wide but can be opened to 1470mm/58ins if needed. The door is open during reception opening hours.
- The floor surface throughout reception is smooth tile with a large doormat at the entrance.
- There is a seat available in the reception area.
- The area is evenly and well lit with overhead fluorescent strip lighting.
- We can show you to your pitch on request.

### **Touring Facilities**

- We have 90 levelled, grass pitches of which 70 are served by electric hook up.

- Please specify when booking if you would like a pitch close to the facilities.
- Parking on the grass beside your tent or caravan is permitted.
- There are numerous water points within 50 metres of every pitch.
- The chemical disposal point, dustbin area and recycling point are located near reception with the park stretching away across the field. Many pitches are within 50 metres.
- There are 5 washing up sinks in the facilities block all of which are 890mm/35in high.



- Pitches are allocated on booking and staff are happy to advise which pitches are suitable for your requirements.

## Toilet and Washing Facilities.



- The toilet block is located close to reception.
- There are separate entrances for the male and female toilets.
- There are 2 steps to access both the male and female toilets but the female toilets have a handrail on both sides of the steps.
- Both toilet entrance doors are 820mm/32ins wide.
- Each cubicle is 420mm/32.5ins wide.
- The toilet height is 420mm/16.5ins.
- The flooring is smooth tile.
- The blocks are well lit with fluorescent tube overhead lighting.
- There are 4 washbasins; height is 850mm/33.5ins above the floor.
- The showers are located in a separate block along with the washing up and laundry facilities.
- The floor surface is smooth tile.
- There is 1 small step into each shower cubicle.

## Launderette



- The launderette is located in the same block as the showers and washing up facilities.
- There is step free level access to the launderette and it is level throughout.
- The door opening is 760mm/30ins but can be opened to 1520mm/60ins if required.
- There is one top loading washing machine and one front loading dryer.
- Iron and on/off switch is accessible from seated or standing position and ironing board is adjustable.
- Hand wash sink is 915mm/36ins high.
- The flooring is smooth tile with one finely spaced, narrow grate.
- The area is well lit with fluorescent tube overhead lighting.

## Shop



- There is a small shop in the reception building where you can purchase a basic range of household goods and order newspapers. This shares the same entrance and parking as reception (See Reception section).
- The shop is level throughout with large spaces.
- There are shelved displays with the lower shelves being accessible from a seated position.
- Staff can offer assistance if required.

## **Grounds and Garden**



- The park is large and spacious; the distance from the main entrance to the furthest pitch is 250m. The maximum width of the park is 120m and it is on a gently sloping field from right to left as you look from reception.
- There are smooth tarmac roads stretching out onto the park however some pitches require some distance of grass to be crossed.
- There is a children's play area with rubber mat floor surface.

## **Additional Information**

- Assistance dogs are welcome; there is a large field above the park but it is very steep in places.

- All facilities are clearly signposted using large letters on a white background.
- We have an area where a mobility scooter can be charged.
- Free Wi-fi Internet access is available around the facilities blocks where there are also several picnic benches.
- The closest hospital is the South Hams Hospital in Kingsbridge (Plymouth Road, Kingsbridge, TQ7 1AT. Tel 01548 852349) It has a minor injuries unit but more serious problems should be referred to Derriford Hospital in Plymouth (Derriford Road, Crownhill, Plymouth, Devon PL6 8DH. Tel 01752 202082)
- The closest doctor's surgery is the Redfern Health Centre in Salcombe (Shadycombe Road, Salcombe, TQ8 8DJ. Tel 01548 842284)

### **Future Plans**

- We will be installing a unisex accessible toilet with a level entry shower. It will have ramp access but be otherwise level throughout.

### **Contact Information**

Address:	Malborough, Kingsbridge, Devon, TQ7 3BW.
Telephone:	01548 842681
Email:	enquiries@higherrew.co.uk
Website:	<a href="http://www.higherrew.co.uk">www.higherrew.co.uk</a>
Grid Reference:	SX 71360 38312
Hours of Operation:	Open April to November
Local Carers:	Carers Direct (SW) Ltd. Tel 01548 810195
Local Equipment Hire:	Lifeways Community Care plc. Tel 01752 691122
Local Accessible Taxi:	Happy Cabby Taxis. Tel 01803 559292
Local Public Transport:	Bus: First Western National Buses 01752 402060 Tally Ho! 01548 853081 Train: 08457 484950